



QUARTERLY PERFORMANCE REPORT FOCUS ON CHILDREN, YOUTH AND TEENS

1st Five years - Youth 6-12 years - Teens 13-19 years

Quarterly Statistics

Year to Date Statistics

Circulation	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Children's Materials	128,208	137,906	-7.03%
Young Adult Materials	18,880	16,898	11.73%
New Library Cards - Children, Youth and Teens	6,016	5,901	1.95%

Children's Programs	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
1st Five Years Attendance	21,699	20,846	4.09%
Youth 6 -12 years Attendance	11,626	6,658	74.62%
Students Reached through Class Visits	7,479	6,460	15.77%
Total Children's Attendance	40,804	33,964	20.14%

Total Young Adult Programs	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Teens 13-19 years Attendance	2,043	1,907	7.13%
Students Reached through Class Visits Attendance	2,460	678	262.83%
Total Teen's Attendance	4,503	2,585	74.20%

	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Class visits to Library (NUMBER)	453	416	8.89%
Class visits to Library (ATTENDANCE)	9,939	9,028	10.09%
Neighborhood Library Staff Visits offsite (NUMBER)	206	131	57.25%
Neighborhood Library Staff Visits offsite (Attendance)	9,027	3,858	133.98%
Community Youth Services Visits offsite (NUMBER)	48	275	-82.55%
Community Youth Services Visits offsite (Attendance)	2,606	2,934	-11.18%
Extreme Mobile Outreach (NUMBER)	43	24	79.17%
Extreme Mobile Outreach (ATTENDANCE)	2,314	953	142.81%
Online Homework Help (Tutor.com)	626	591	5.92%
Summer Reading Registered (CHILDREN)	11,282	0	N/A
Summer Reading Completed (CHILDREN)	1,067	0	N/A
Summer Reading Registered (TEENS)	2,140	0	N/A
Summer Reading Completed (TEENS)	175	0	N/A
RIF to Children	1,468	1,111	32.13%
RIF to Young Adults	741	361	105.26%

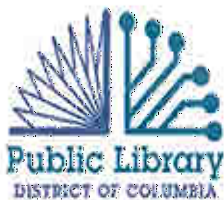
	YTD FY09	YTD FY08	%Chg from Prior Year
		384,013	
		50,880	
		19,162	

	YTD FY09	YTD FY08	%Chg from Prior Year
		59,213	
		25,828	
		20,262	
		105,303	

	YTD FY09	YTD FY08	%Chg from Prior Year
		6,645	
		4,738	
		11,383	
		1,266	
		26,737	
		549	
		20,004	
		424	
		7,574	
		128	
		5,401	
		1,884	
		11,282	
		1,067	
		2,140	
		175	
		2,036	
		976	

LIBRARY PROGRAMS - SAMPLES

Puzzle Mania at Anacostia Interim Library
Ask Us About Live Homework Help at Tenley-Friendship Interim Library
Hamlet in the garden at Southeast
Cinco De Mayo - Crafts, Stories and Fun at Martin Luther King, Jr. Memorial Library
Tales for Toddlers at Palisades
Story Time Adventures - Reading and Crafts at Benning Interim Library
Mother's Day crafts at Martin Luther King, Jr. Memorial Library
Writing Club at Takoma Park
Story Time in American Sign Language at Martin Luther King, Jr. Memorial Library
Sign of the Times Kids Photography Workshop at Juanita E. Thomson/Shepherd Park
Spanish Language Story Time at Southeast



QUARTERLY PERFORMANCE REPORT LIBRARY AS COMMUNITY SPACE

Quarterly Statistics

Year to Date Statistics

Library Sponsored Programs at DCPL	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Adult Attendance	7,541	8,570	-12.01%
Children, Youth and Teens Attendance	45,307	36,549	23.96%
Total Attendance	52,848	45,119	17.13%

YTD FY09	YTD FY08	%Chg from Prior Year
	22,358	
	116,686	
	139,044	

Community Sponsored Meetings	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Meetings	1,897	1,929	-1.66%
Participants (Attendance)	37,087	41,546	-10.73%

YTD FY09	YTD FY08	%Chg from Prior Year
	5,472	
	117,687	

Facilities	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Scheduled hours open	17,660	17,833	-0.97%
Actual hours open	17,640	17,640	0.00%
Closed Hours due to renovation	0	16	-100.00%
Security Incidents	28	32	-12.50%

YTD FY09	YTD FY08	%Chg from Prior Year
	53,198	
	52,782	
	16	
	79	

Staffing	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Total Authorized FTE's	541	541	0.00%
Total FTE Staff	488	493	-1.01%
New Hires	4	75	-94.67%
Separations	9	37	-75.68%

YTD FY09	YTD FY08	%Chg from Prior Year
	541	
	488	
	96	
	64	

Volunteers	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Volunteers	628	675	-6.96%
Hours Worked	4112	3629	13.31%

YTD FY09	YTD FY08	%Chg from Prior Year
	1,849	
	10,173	

LIBRARY PROGRAMS - SAMPLE

COMMUNITY MEETINGS - SAMPLE

Rembering the Holocaust:A Survivor Speaks/Susan Hilsenrath Warsinger @MLK
CPR training and health program at Washington Highlands
9th Annual Jazzy Festival at Francis A. Gregory
Ice cream social to Inaugurate the mural painting at Cleveland Park
Morehouse College Glee Club at Martin Luther King, Jr. Memorial Library
Author talk by David Lida at Mount Pleasant Neighborhood Library

Israelites School of Practical Knowledge at Capitol View
Scrabble Club at Juanita E. Thornton/Shepherd Park
Girl Scouts at Southwest Neighborhood Library
Gifted Academy at Northeast Neighborhood Library
Komen Toastmasters at Southwest Neighborhood Library

FRIENDS ACTIVITIES - SAMPLE

FACILITIES INFORMATION

Jazz Comes to Hillcrest at Francis A. Gregory Neighborhood Library
Friends of the Library book sale at Northeast Neighborhood Library
Book talk with local authors at Shepherd Park Neighborhood Library
Book drop purchased by Friends at West End Neighbordood Library
Friends purchased 10 shelves for "J section" at Chevy Chase

Completed repairs to drinking water chiller and drinking fountain at Martin Luter King Jr., Memorial Library
Elevator card reader installation for elevators completed at Martin Luter King Jr., Memorial Library
Installed two new book drops at West End
Cooling/Chiller or A/C repairs and maintenance at Chevy Chase, Mount Pleasant, RL Christian, Parklands-Turner and Lamond-Riggs.
Zipcar leasing contract established



QUARTERLY PERFORMANCE REPORT COLLECTIONS

CIRCULATION

	Q3 FY08	Q3 FY07	% Chg from Prior Year
MLK. JR. MEMORIAL LIBRARY	94,272	77,997	20.87%
ADAPTIVE SERVICES DIVISION (Includes LBPH)	5,435	4,488	21.10%
TOTAL	99,707	82,485	20.88%
NEIGHBORHOOD LIBRARIES			
CAPITOL VIEW	6,922	5,040	37.34%
CHEVY CHASE	42,622	37,422	13.90%
CLEVELAND PARK	47,614	40,188	18.48%
DEANWOOD	12	84	-85.71%
FRANCIS A. GREGORY	5,778	4,968	16.30%
GEORGETOWN	0	6,373	-100.00%
LAMOND RIGGS	9,749	8,317	17.22%
LANGSTON	1,468	1,131	29.80%
MT PLEASANT	26,350	18,652	41.27%
NORTHEAST	21,075	17,435	20.88%
PALISADES	26,793	19,669	36.22%
PARKLANDS-TURNER	1,419	856	65.77%
PETWORTH	10,797	5,174	108.68%
R.L. CHRISTIAN	1,003	638	57.21%
SHEPHERD PARK/JET	11,284	10,342	9.11%
SOUTHEAST	20,299	6,420	216.18%
SOUTHWEST	9,203	8,006	14.95%
SURSUM CORDA	2,544	170	1396.47%
TAKOMA PARK	13,876	10,571	31.26%
WASHINGTON HIGHLANDS	4,626	5,985	-22.71%
WEST END	22,267	19,083	16.69%
WOODRIDGE	10,407	8,355	24.56%
TOTAL	286,108	234,879	26.07%
INTERIM LIBRARIES			
ANACOSTIA interim	6,519	6,696	-2.64%
BENNING interim	7,533	0	100.00%
GEORGETOWN bookmobile	910	0	100.00%
TENLEY-FRIENDSHIP interim	23,584	18,265	29.12%
WATHA T. DANIEL interim	9,209	0	100.00%
Mobile Libraries	0	652	-100.00%
TOTAL	47,755	25,613	86.45%
SYSTEM TOTAL	443,570	342,977	29.33%

Quarterly Statistics

Year to Date Statistics

NEW REGISTERED USERS	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Total New Library Cards	91,454	14,727	521.00%
Total ACTIVE *	85,169	11,899	615.77%

* Used during the 3rd Quarter

CIRCULATION	Q3 FY08	Q3 FY07	% Chg from Prior Year
Central Library	99,707	82,485	20.88%
Neighborhood Libraries	296,108	234,879	26.07%
Interim Libraries	47,755	25,613	86.45%
Total Items Circulated	443,570	342,977	29.33%

	YTD FY09	YTD FY08	%Chg from Prior Year
		120,500	
		107,305	

	YTD FY08	YTD FY07	%Chg from Prior Year
	298,702	271,043	10.20%
	839,928	731,057	14.89%
	136,183	42,376	221.37%
	1,274,813	1,044,476	22.05%

* Resources Acquired	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Books	N/A	N/A	
Newspapers & Magazines	N/A	N/A	
Media	N/A	N/A	
Databases	N/A	N/A	

	YTD FY09	YTD FY08	%Chg from Prior Year
		N/A	
		N/A	
		N/A	
		N/A	

* Statistic measured available later this year

Electronic Resources Used	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Database Searches In-House	18,183	16,752	8.54%
Database Searches Remote	32,174	31,162	3.25%
E-Books downloaded	2,015	1,731	16.41%
Media Downloaded	2,959	2,687	10.12%
Library Catalog Searches	201,159	186,464	7.88%
Library Web Page "hits"	90,899	99,710	-8.84%

	YTD FY09	YTD FY08	%Chg from Prior Year
		49,963	
		99,134	
		4,982	
		7,943	
		550,729	
		288,118	

What is Circulating?

ASTRONAUT FARMER	Thornton, Billy Bob	DVD 791.4372 A859
EXORCIST	Harlin, Renny	DVD 791.4372 E987
AFTER THE SUNSET	Ratner, Brett	DVD 791.4372 A257
FAMILY GUY	MacFarlane, Seth	DVD 791.457 F1984 V.1
SYLVIA	Owen, Alison	DVD 791.4372 S985

Most Requested Adult Books

BLUE-EYED DEVIL	Kleypas, Lisa	FICTION KLEYPAS
SILVER SWAN	Black, Benjamin	FICTION MYSTERY BLACK
AWAY	Bloom, Amy	FICTION BLOOM
STRANGER IN PARADISE	Parker, Robert B.	FICTION MYSTERY PARKER
LORD JOHN AND THE BROTHERHOOD OF	Gabaldon, Diana	FICTION MYSTERY GABALDON

Most Requested Books

PRACTICE OF READING	Donoghue, Denis	820.9 D687P
BLUE-EYED DEVIL	Kleypas, Lisa	FICTION KLEYPAS
SILVER SWAN	Black, Benjamin	FICTION MYSTERY BLACK
AWAY	Bloom, Amy	FICTION BLOOM
LORD JOHN AND THE BROTHERHOOD OF	Gabaldon, Diana	FICTION MYSTERY GABALDON

Most Requested Media

ASTRONAUT FARMER	Thornton, Billy Bob	DVD 791.4372 A859
EXORCIST	Harlin, Renny	DVD 791.4372 E987
AFTER THE SUNSET	Ratner, Brett	DVD 791.4372 A257
FAMILY GUY	MacFarlane, Seth	DVD 791.457 F1984 V.1
SYLVIA	Owen, Alison	DVD 791.4372 S985



QUARTERLY PERFORMANCE REPORT **TECHNOLOGY**

Quarterly Statistics

Year to Date Statistics

Computers Installed		Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Staff		10	14	-28.57%
Public		15	22	-31.82%
Availability of Public Access Computers		Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Scheduled (Hours)		N/A*	278,543	
Downtime (Hours)		N/A*	14,012	
Public Computer Use		Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Public Sessions		71,210	129,891	-45.18%
Use of DCPL WiFi		N/A*	1,891	
Classes		Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Classes		254	236	7.63%
Participants		2,151	2,028	6.07%
Beginning				
Intermediate				
Advanced				

	YTD FY09	YTD FY08	%Chg from Prior Year
		44	
		110	
	YTD FY09	YTD FY08	%Chg from Prior Year
		503,178**	
		31,632**	
	YTD FY09	YTD FY08	%Chg from Prior Year
		327,271	
		3669**	
	YTD FY09	YTD FY08	%Chg from Prior Year
		619	
		5,548	

Bits, Bytes and Blogs

First in nation to offer downloadable MP3 Audiobooks
Updated all public access computers to be Ipod and MP3 compatible
ONE CARD - Department of Employment Services info loaded to Sirsi which equals 22K kids!
Installed 15 new public access computers

* Complete information not available this quarter.

** 4th quarter report will include 3rd quarter statistics. Information provided is 2nd quarter.



QUARTERLY PERFORMANCE REPORT **LITERACY AND LEARNING**

Quarterly Statistics

Year to Date Statistics

LITERACY	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Referrals to Literacy Programs	571	638	-10.50%
Workshops by External Providers	16	25	-36.00%
Workshops by DCPL - ALRC	54	36	50.00%
Use of Tutoring Room at MLKML	730	734	-0.54%
Subject Specific Tutoring	17	24	-29.17%
Conversation Circles	190	107	100.00%
Book Discussion	26	30	-13.33%

YTD FY09	YTD FY08	%Chg from Prior Year
	1780	
	57	
	144	
	2194	
	58	
	487	
	82	

Book Discussion Title

1. Poetry for Young People:Langston Hughes
2. Nyangara, a Story from Zimbabwe
3. The Doko, A Story from Nepal

LEARNING	Q3 FY08	Q2 FY08	% Chg from Prior Quarter
Questions about GED Practice Tests	360	480	-25.00%
Distance Learning Sessions Proctored	27	21	28.57%
GED Practice Tests Administered	255	215	18.60%

YTD FY09	YTD FY08	%Chg from Prior Year
	1200	
	75	
	725	